



# CHASNZ

CONSTRUCTION HEALTH AND SAFETY NZ  
Kia hauora, kia haumaru ngā mahi waihanga

Client Leadership Framework

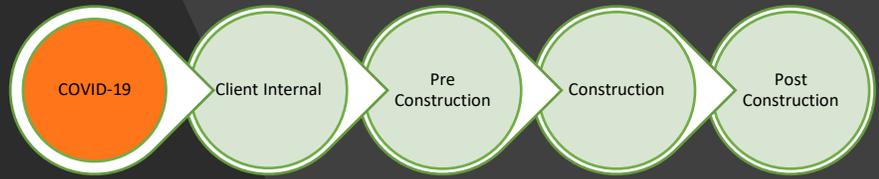
COVID 19 Client Guide Version 2.1

# COVID-19 Response Foreword

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- The purpose of this section is to provide guidance to clients to enable work alongside contractors to redeploy in an **orderly** and **well-managed** sequence during the COVID outbreak.
- The development of plans using the industry guidance and protocols will be effective if clients use a collaborative approach and work with supply chain partners to develop these – the practice of clients asking for plans, critiquing, marking, and sending them back is not likely to be as effective.
- This resource is intended to encourage clients to gain a better understanding of what their supply chains need to do to work safely under the presence of COVID in NZ.
- We ask that Clients empathize with supply chain and understand that plans take time to put together; contractors have their own internal processes and timescales that must be considered before asking for deliverable by set deadlines.
- Clients may need to deploy existing site monitoring resources and mobilise extra resources to assist supply chain partners to implement and adapt COVID response plans to worksites.
- Slides 3 to 6 provide specific advice to construction clients to measure their COVID-19 leadership and engagement with their supply chain.
- The full Client Leadership Toolkit is available on the CHASNZ website <https://www.chasnz.org/articles/client-leadership-framework-guidance-pack-beta-version>.

# 0.1 COVID-19 Response

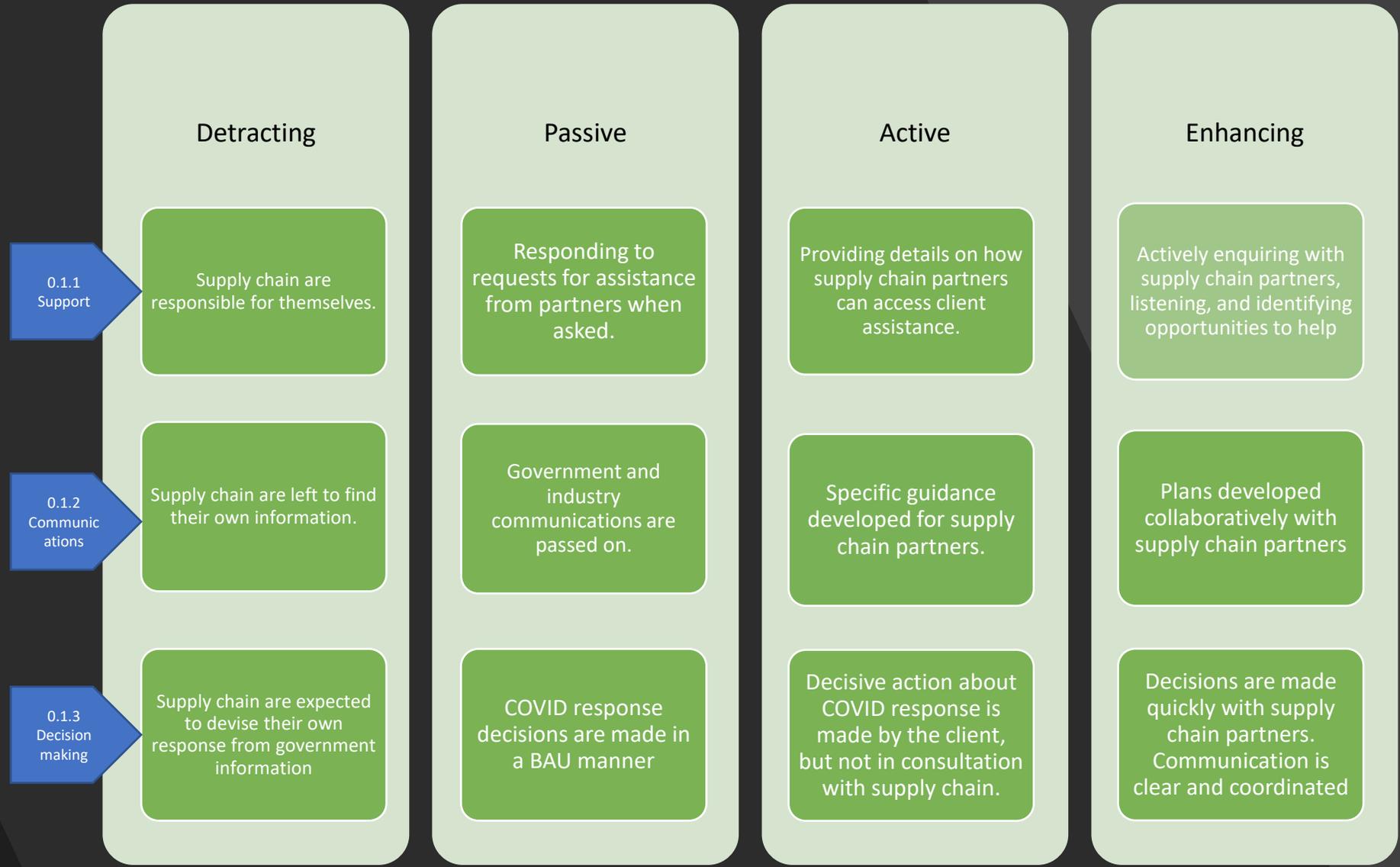


## 0.1 Leadership

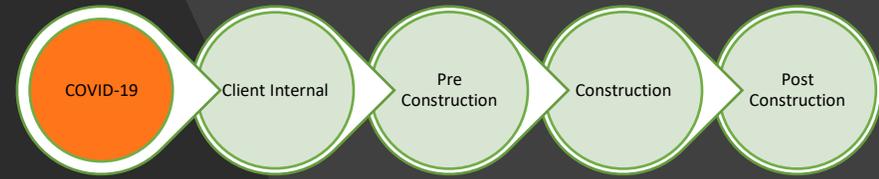
During a period of crisis it is vital that a client provides leadership and support, during a period where everyone will be finding events difficult and complex.

Being decisive, communicating clearly, and amplifying the need to not lose focus on the existing health and safety risks that must be continued to managed and controlled.

- Top three focus areas:**
1. Showing support and empathy to your supply chain partners
  2. Being decisive so partners can respond in good time
  3. Clear communications to avoid ambiguity and confusion



# 0.1 COVID-19 Response



## 0.2 Maintaining or starting physical works

Covid-19 is a serious life-threatening virus and any construction works require strict guidelines to be implemented in order to protect the workforce and others, including any emergency responders and members of the public.

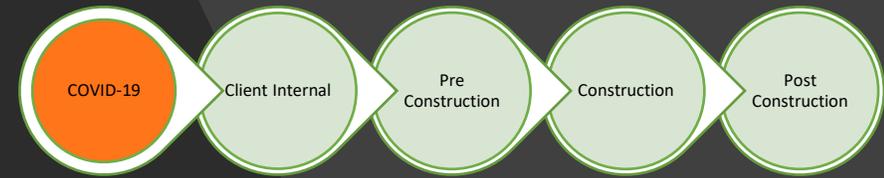
With this in mind all works require instructions in order for them to follow the latest construction industry COVID-19 response standard and protocols, in addition to their own COVID operational plan. Any site not consistently implementing the measures set out in the guidance may be required to shut down – until they can demonstrate the measures can be met.

### Top three focus areas:

1. Application of industry standards and protocols
2. Taking into account site and business specific issues in application
3. Being ready to defer or avoid work that cannot be done safely



# 0.1 COVID-19 Response



## 0.3 Emergencies

Emergency procedures relating to COVID should consider:

- Protection of first aid responders from Covid-19
- Removal of person or persons from site in the event they are displaying Covid-19 symptoms – including a post removal clean up response (this may also include proactive cleaning measures).
- Disposal / quarantine of any hazardous bio waste – including used RPE etc.
- Procedures to receive an ambulance to protect the crew and responders in the event of a non COVID-19 emergency – including sufficient responders of their own, trauma pack and AED access in case of external emergency services response delay as a result of COVID-19.
- Site shutdown and site reopening procedures including security and cleaning post closedown.

0.3.1  
Emergency plans

**Detracting**

Reliance on existing emergency plans and procedures

**Passive**

Communicated a requirement for COVID specific emergency procedures

**Active**

Supply chain emergency procedures checked by Client

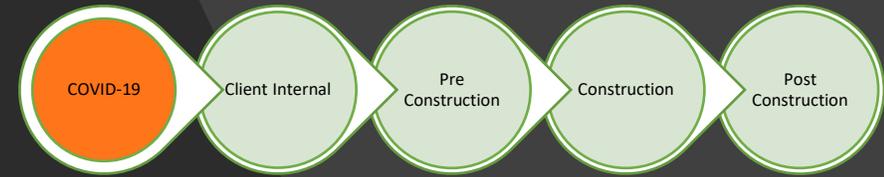
**Enhancing**

Client expectations issued for COVID Emergency Procedures and implementation checked

### Top three focus areas:

1. COVID-19 Emergency response plans
2. Extra medical resources may be needed on sites
3. Testing plans to see if they will work

# 0.1 COVID-19 Response



## 0.4 Reporting and Monitoring

COVID adds a level of complexity over usual reporting and monitoring issues.

PCBU's must consider notifying the regulator if:

- an incident at work has led to someone's possible or actual exposure to coronavirus. This must be reported as a notifiable incident.
- a worker has been diagnosed as having COVID-19 and there is reasonable evidence that it was caused by exposure at work. This must be reported as a notifiable illness.
- a worker dies as a result of occupational exposure to coronavirus. This is notifiable.

Normal monitoring and reporting may not be practical, so alternative methods should be considered.

### Top three focus areas:

1. Regular reporting
2. Site monitoring measures
3. Regulator notifications

